Citizen's Charter of Sewerage & Drainage Department

Name of the Depart-ment	Specific Service sought	Total fees payable (as applicable)	Duration Present	Duration Reduced (suggested)	Documents to be submitted with application	(Suggested) Further suggest the number of paper formalities which can be done away with	On-line application and E-mail address - to whom the application to be submitted	Contact person for inquiries with telephone number (Office & Mobile)	Contact person for complaints and suggestions with telephone number
Mecha-nical sewer cleaning under S&D Deptt.	1. Chockage of KMC sewer lines 2. Jetting machine to private parties or outside agencies (Per 8 hrs.) or pert thereof excluding fuel & operating staff. (a) D. M. O. (b) Helper	N. A. Rs.7960/- per shift per day Rs.133/- per day Rs.100/- per day (1 DMO & 3 helpers required to operate the machine).	N. A.	N. A.	N. A.	N. A.	dmbishnu@gmail.com	1) Sri Biplab Roy GD OSD(M)/SC 2286-1037,9433091094 2) Sri Bishnu Das Mondal, EE/North (From Br.I to Br.III) 2329-1877,9830325216 3) Sri Bishnu Das Mondal, EE/Central (From Br.V to Br.X) 2329-1877,9830325216 4) Sri Partha Pratim Nandy, EE/South (From Br.XI to Br.XV) 2401-5139,9432494320	Same as previous column

Citizen's Charter of Sewerage & Drainage Department

Name of the Department	Service to the citizens including employees and Ex-employees	Total fees payable (as applicable)	Duration Present	Duration Reduced (suggested)	Documents to be submitted with application	(Suggested) Further suggest the number of paper formalities which can be done away with	On-line application and E-mail address- to whom the application to be submitted	Contact person for inquiries with telephone number	Contact person for complaints and suggestions with telephone number
Sewerage & Drainage Deptt.	1) Levy of charge for drainage and sewerage services, when water is supplied for non-domestic purpose to any institutional Building, Assembly Building, Business building, mercantile Building, industrial Building or Hazardous Building.	<u>Sewerage & Drainage Service Charges</u> :- a) 25% of the amount of annual water charges for the consumers enjoying ICI Ferrule connections b) Trade effluent (other than ICI ferrule connections) discharging into KMC sewerage & drainage i) Upto 10000 lt./day discharge : Rs.10670/- ii) Above 10000 ltr. but upto 20000 Ltr/day : Rs.19965/- iii) Above 20000 ltr. but upto 50000 ltr./day : Rs.33275/- iv) Above 50000 Ltr./day : Rs.660 for per addl. 1000 Ltrs. c) Waste Water charges for using filtered/unfiltered water const. purpose during the const. period. i) Covered space from bottom upto 1st floor level in case of Masonary Building : Rs.8/- per sqm. ii) For every successive upper floor : Rs.8/- per sqm.						Santanu Ghosh Dy.CE(C)/S&D Mob. No. 9007838329	

Name of the Department	Service to the citizens including employees and Ex-employees	Total fees payable (as applicable)	Duration Present	Duration Reduced (suggested)	Documents to be submitted with application	(Suggested) Further suggest the number of paper formalities which can be done away with	On-line application and E-mail address- to whom the application to be submitted	Contact person for inquiries with telephone number	Contact person for complaints and suggestions with telephone number
	2) Desilting of Sewer of diameter 600 mm. & above.					N. A.	a) Ex. Engr.(Dr)/N b) Ex. Engr.(Dr)/S c) Ex. Engr.(Dr)/C	Prasanta Kundu Mob. 9874248339 T. K. Sen, Dy.CE(C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078	Prasanta Kundu Mob. 9874248339 T. K. Sen, Dy.CE(C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078
	3) Repairing of existing sewerage network of diameter above 600 mm.						a) Ex. Engr.(Dr)/N b) Ex. Engr.(Dr)/S c) Ex. Engr.(Dr)/C	Prasanta Kundu Mob. 9874248339 T. K. Sen, Dy.CE (C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078	Prasanta Kundu Mob. 9874248339 T. K. Sen, Dy.CE (C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078
	4) Water logging						a) Ex. Engr.(Dr)/N b) Ex. Engr.(Dr)/S c) Ex. Engr.(Dr)/C	Prasanta Kundu Mob. 9874248339 T. K. Sen, Dy.CE (C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078	Prasanta Kundu Mob. 9874248339 T. K. Sen, Dy.CE (C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078
	5) Chockage of sewer line of dia. 600 mm. & above						a) Ex. Engr.(Dr)/N	Prasanta Kundu Mob. 9874248339	Prasanta Kundu Mob. 9874248339

Name of the Depart-ment	Service to the citizens including employees and Ex-employees	Total fees payable (as appli-cable)	Duration Present	Duration Reduced (suggested)	Documents to be submitted with application	(Suggested) Further suggest the number of paper formalities which can be done away with	On-line application and E-mail address-to whom the appli-cation to be submitted	Contact person for inquiries with telephone number	Contact person for complaints and suggestions with telephone number
							b) Ex. Engr.(Dr)/S c) Ex. Engr.(Dr)/C	T. K. Sen, Dy.CE (C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078	T. K. Sen, Dy.CE (C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078
	6) House drainage connection :				May please communi-cate Br. Ex. Engr., from Bor.XVI. To get the contact no. KMC Web site may be consulted with.				
	7) Septic Tank cleaning					May please communicate Asst. Director, S.W.M. of concerned Borough from Bor. I to XVI to get the contact no. KMC Website may be consulted with.			

Name of the Department	Service to the citizens including employees and Ex-employees	Total fees payable (as applicable)	Duration Present	Duration Reduced (suggested)	Documents to be submitted with application	(Suggested) Further suggest the number of paper formalities which can be done away with	On-line application and E-mail address- to whom the application to be submitted	Contact person for inquiries with telephone number	Contact person for complaints and suggestions with telephone number
	8) Improvement of sewerage network						a) Ex. Engr.(Dr)/N b) Ex. Engr.(Dr)/S c) Ex. Engr.(Dr)/C	Prasanta Kundu Mob. 9874248339 T. K. Sen, Dy.CE(C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078	Prasanta Kundu Mob. 9874248339 T. K. Sen, Dy.CE(C) Mob.9830350338 Sambit Kr. Bhowmik Mob.9874331078
	9) Drainage pumping station operation						Dy. CE (E) Mail : dycee_sd @kmcgov.in	Nabarun Sarkar Mob.9433722131	Nabarun Sarkar Mob.9433722131

Sd/-
MMIC (Sewerage & Drainage)

Sd/-
D. G. - O.S.D. (S. C. D.)

Sd/-
D. G. (S & D)