Citizen's Charter of Bustee Development Department

Name of the Department	Service to the citizens including employees and Ex-employees	Total fees payable (as appli-cable)	Duration Present	Duration Reduced (suggested)	Documents to be submitted with application	(Suggested) Further suggest the number of paper formalities which can be done away with	On-line application and E-mail address- to whom the application to be submitted	Contact person for inquiries with telephone number	Contact person for complaints and suggestions with telephone number
Bustee Department	Different Civic Services inside Bustee areas i.e. Water Supply Works, Bustee Passage, Drain, Sanitation, Lighting etc.	N. A.	Engaging contractor after obtaining necessary approval from the appropriate authority withing 1 to 3 months.	Expedite the sanction procedure	Exact household premises no.	N. A.	D. G.1) (Bustee)	D. G. (Bustee) -2286-1280/2598 2) Dy. C. E. (Bustee)-2286-1280/2598 3) Ex. E. (Bustee) - 2286-1280/2598 4) Ex. E. (C), Br. - I - 2557 4232 5) Ex. E. (C), Br. - II- 2555 9111/9081 6) Ex. E. (C), Br.-III - 2362 9955/8851 7) Ex. E. (C), Br. - IV - 2272 2933 8) Ex. E. (C), Br.-V - 2241 3715/3741 9) Ex. E. (C), Br. - VI - 2286 1216/1213 10) Ex. E. (C), Br. - VII - 2290 6635 11) Ex. E. (C), Br. - VIII - 2465 2860 12) Ex. E. (C), Br. - IX - 2479 1833 13) Ex. E. (C), Br. - X - 2422 9053 14) Ex. E. (C), Br. - XI - 2425 8138 15) Ex. E. (C), Br. - XII - 2418 1857 16) Ex.E.(C),Br.-XIII-2397 1102/0879 17) Ex.E.(C),Br.-XIV-2397 1102/0879 18) Ex.E.(C),Br.-XV-2469 6049/0471 19) Ex. E. (C), Br. - XVI - 2467 0057 20) Ex. Engr. (E)/Zone-I - 2530-2513 21) Ex. Engr. (E)/Zone II - 2286-1000 22) Ex.Engr.(E)/Zone-III - 2440-0193 23) Ex.Engr.(E)/Zone-IV - 2416-5409 24) Ex.Engr.(E)/Zone-V - 2407-7585 25) E. E. (WS) - North - 2543-1602 26) E. E. (WS) - Central - 2286-1000	- Do -
	Pay & Use Toilets								
	Construction	N. A.	After obtaining necessary approval from the appropriate authority within 3 to 6 months	Expedite the sanction procedure	Recommen-dation letter from Local Represen-tatives	N. A.			
	Maintainance	N. A.	After obtaining necessary approval from the appropriate authority within 3 to 6 months	Expedite the sanction procedure	- Do -	N. A.			

Name of the Department	Service to the citizens including employees and Ex-employees	Total fees payable (as appli-cable)	Duration Present	Duration Reduced (suggested)	Documents to be submitted with application	(Suggested) Further suggest the number of paper formalities which can be done away with	On-line application and E-mail address- to whom the application to be submitted	Contact person for inquiries with telephone number	Contact person for complaints and suggestions with telephone number
	Operation	N. A.	After obtaining necessary approval from the appropriate authority within 3 to 6 months	Expedite the sanction procedure	N. A.	N. A.		27) E. E. (WS) - South - 2413-2232 28) E. E. (WS) - West - 2440-2793 29) E. E. (WS) - JU - 2418-0645 30) E. E. (WS) - SSU - 2468-1034/0135 31) E. E. (WS) - GRU - 2469-3283 32) E. E. (WS) - JOKA	

Sd/-
Executive Engineer/Bustee Services

Sd/-
Dy.C.E. (Civil)/Bustee Services

Sd/-
D. G. (Bustee Department)

Sd/-
MMIC (Bustee Development)