# Dept. of Education:: FAQs

**1. What are the key activities and objectives of the Education Department?**

- The key activities and objectives of the Department are:

a) To inculcate in the young minds the true spirit of education by extending primary education at free of cost to the children, especially for poor and socially backward classes children, under the jurisdiction of KMC.
b) To spread knowledge among the children, irrespective of their caste, religion or social background.
c) To provide maximum opportunities for the all-round development of the learners.
d) To give equal opportunity to the children of all societies to study and excel themselves without any prejudices to become responsible citizens of the country.

2. **Is Quality Education Policy maintained by the Education department of KMC?**

- Yes, the Education Department of KMC always tries to maintain Quality Education system for the learners. The Department is committed to impart Quality Education by providing conducive and joyful learning environment for all-round development of the learners. Effort has always been given for incorporating positive values, self-discipline, self-confidence and compassion among the learners.

3. **Does the Education Department take care for continual improvement of quality Education?**

- Yes, the Education Department always strives for continual improvement in quality management system by systematically applying the principles of quality assurance. The Department is always cordial enough to ensure modern and scientific education for the learners.

4. **In which language medium KMC schools run?**

- KMC schools impart Education in Bengali, Hindi, Urdu, English and Odiya medium.

5. **My child will not be able to avail the Day shift school. Do you run any Morning shift or Evening shift school?**

- KMC runs both Morning shift and Day shift schools. Unfortunately KMC does not run Evening shift schools. But some SSK's run in Evening shift.

6. **What are the school timings for Morning and Day shift schools?**

- Morning shift schools run from 7a.m. to 11 a.m. while Day shift schools run from 11.30 a.m. to 3.30 p.m..

7. **I can not afford books for my children. Can books and other helpful materials be made available at free of cost?**

- Yes, KMC is committed to spread the light of Education among all sections of society. Keeping this in view, text books, school dresses, tiffin boxes, water bottles, shoes and socks, exercise copies, pencil, eraser, sweaters and other necessary learning materials are provided to the learners at free of cost.

8. **Is there any Mid-Day Meal arrangement in KMCP schools?**

- Yes, as a part of nutritional support program under the Government of India scheme, every student is provided with nutritious cooked Mid-Day meal.

**9. Is Mid-Day meal available to all students to attend the school?**

- Yes, Mid-Day meal is distributed at free of cost among all the learners of the schools and SSK's.

**10. Is there any provision of displaying Mid-Day meal logo and other necessary informations related to Mid-Day meal?**

- Yes, there is mandatory display board for showing Mid-Day meal logo and other necessary information related to Mid-Day meal scheme in every schools.

**11. Is weekly menu chart related to Mid-Day meal maintained in the schools?**

- Yes, weekly menu chart for Mid-Day meal is strictly maintained in every schools.

**12. Is the quality of the cooked Mid-Day meal maintained in the schools and SSK's?**

- Yes, the quality of the cooked Mid-Day meal provided to the learners is maintained very sharply. Our officials and teachers monitor the quality of it on regular basis.

**13. Is the Mid-Day meal distributed in a hygienic way?**

- Yes, proper hygienic order is strictly maintained while cooking and serving Mid-Day meal. Learners are provided with necessary materials like dishes, hand wash and other equipments for this purpose.

**14. Is there any cook cum helper in the schools and SSK's for distributing cooked Mid-Day meal among the learners?**

- Yes, the Education Department has deputed cook cum helper in every schools and SSK's for the purpose. The cook cum helpers strictly adhere to the norms related to Mid-Day meal.

**15. Is there any scope for fire fighting arrangement and other necessary things to meet any emergency situation in the schools and SSK's?**

- Yes, the schools and SSK's under the Education Department of KMC are well equipped with fire extinguishers and other necessary materials to meet any emergency situation.

**16. Do children undergo health checkups free of cost at KMC schools and SSK's? Are medicines provided to sick children?**

- Yes, children undergo medical checkups free of cost. Medicines are also provided at free of cost and we are working towards providing more medicines.

**17. Is there enough toilets and good sanitation system in the schools?**

- Yes, there are enough toilets with modern sanitation system in every schools. Provision of separate toilet for boys and girls is also there in schools.

**18. Are the schools protected with boundary walls?**

- Almost all of the schools are protected with boundary walls along with a secure entrance gate.

**19. Do KMC schools develop the socio-cultural aspects of their students?**

- Yes, our teachers train students for participating in special occasions and in different socio-cultural events.

**20. Is there any scope for co-curricular activities in the schools and SSK's?**

- Yes, the schools and SSK's under the Education department of KMC provide maximum opportunities for all-round development of the learners by offering wide range of co-curricular activities including participation in annual sports, Rabindra Jayanti, Republic Day celebration, Teachers' Day celebration, Recitation, Sit and Draw competition, World Literacy Day observation etc. These are the events where all the students are motivated to take part and perform at their level of excellence. An array of art, dance, music, drawing, physical training become the part of their education, which helps to broaden their verge.

**21. Is the annual sports meet held every year?**

- Yes, the annual sports meet is held every year in due time. Our students also take part in state level sports meet every year and achieve many awards.

**22. Is Discipline maintained in the schools and SSK's?**

- Yes, the Education Department is committed to maintain discipline in every schools and SSK's and it never tolerates any break of discipline and any disturbances in the school premises at any ground.

**23. Is there any arrangement of regular monitoring and supervision of the schools and SSK's under the Education Department?**

- Yes, the schools and SSK's are visited on a regular basis by the inspectors and officials for the betterment of the learning atmosphere.

**24. Is there any arrangement of security in the schools and SSK's for keeping the learners safe and secure?**

- Yes, the Education Department never compromises with the security system for its learners. There are enough security system and security guards in the schools and SSK's.

**25. Is standard potable drinking water available in the schools and SSK's?**

- Yes, standard potable drinking water is available in every schools and SSK's. Our Education Department never compromises with the standard of drinking water supplied to its learners.

**26. Are the school buildings cleaned regularly?**

- Yes, in every schools the Education Department has deputed a sweeper for the cleaning purpose who does the cleaning work of the school regularly.

**27. Is the Admission form available free of cost?**

- Yes, the admission form is available at free of cost from the office of every school.

**28. Is there any admission fee?**

- No, there is no admission fee. Admission of the learners is made at free of cost to the schools.

**29. I would like to have my child admitted in your schools what papers and documents would be required?**

- You would be required to produce:
  a. An admission form duly filled.
  b. Birth certificate of the child.
  c. Residential certificate.
  d. Transfer certificate is required in case of admission for class II and above.
  e. Provision for admission is also provided even if any one of the above mention documents is absent.

**30. My husband has gone abroad for some reason. Can I get my child admitted to a KMC school?**

- Yes, all mothers are welcome to approach KMC schools for their children's' education.

**31. Is there any M.T.A/S.D.C in the schools?**

- Yes, there is such committee in every schools and the meeting of this committee is held on a regular basis which is generally attended by a good number of guardians especially by the mothers of the learners and measures are generally taken from these meetings for the enhancement of the learning atmosphere.

**32. In which classes are students taught at KMCP schools and SSK's?**

- KMC has a majority of Primary schools. In the schools students are taught in the following classes:
  a. Preparatory (P.P) to class-V in every schools and upto class-VIII in some schools.
  b. From I to IV in SSK's.

**33. Can my child who belongs to a Bengali family be admitted to a Hindi medium school?**

- Yes, KMC does not discriminate among children based on their backgrounds. Our goal is to spread the light of Education to as many children as possible irrespective of their background, caste, communities etc.

**34. How do you manage instances where the number of sections/classes is much higher than the number of teachers?**

- In such situations generally combined classes are held. But at present sufficient teachers are available in every schools accordingly to its students' ratio.

**35. Is there any provision of remedial teaching for the learners who need it?**

- Yes, Our teachers arrange such classes for the learners who need it.

**36. How often are Evaluation held in your school?**

- Evaluation is held three times in an academic year.

**37. It is November now. We have just shifted from another city. My child was a student of class-III in his previous school. Would you kindly admit him/her in your school now?**

- Few classes are left in the current academic year. Kindly approach us after the annual examination is over along with the transfer certificate from the previous school.

**38. Is there any provision for coaching?**

- We have no provision for private coaching. Our teachers teach the learners in school regularly with utmost care. If required our teachers teach the students during recess when necessary.

**39. Most of the inhabitants in our area are Hindi speaking, but there is no Hindi school in our locality. How can we propose for a Hindi medium/English medium school and to whom?**

- You may prepare a mass proposal for a Hindi medium/English medium school at your locality and present the same to KMC authorities for consideration.

**40. Are there sufficient trained teachers in schools to teach the learners?**

- Yes, there are good number of efficient and trained teachers in every schools to expeditiate advanced learning atmosphere for the learners. Teachers who are till untrained has been undergoing D.El.Ed. training through NIOS.

**41. Are there enough blackboards, benches, lights, fans in the classrooms for the learners?**

- Yes, all the classrooms are well equipped with such modern amenities. Learners and the teachers participate in classes at their ease ensuring good and joyful learning atmosphere.

**42. Are the school buildings good enough to provide safe learning atmosphere for the learners?**

- Yes, the condition of school buildings is observed regularly and immediate civil work is made if necessary.

**43. Is there enough modern and helpful TLMs for the learners in the schools and SSK's to cope up with the advanced and scientific learning system?**

- Yes, Education Department provides sufficient useful TLMs to every schools and SSK's to expediciate scientific and advanced learning atmosphere for the learners.

**44. How many primary schools are run by KMC? Can you give a language-wise breakup of these?**

- There are 253 primary schools under KMC.(Bengali-133,Hindi-44,Urdu-58,Odia-1,English-17)

**45. How many SSK's are there under the KMC?**

- At present there are 104 SSK's that run under KMC.

**46. My child is 11 years old and is engaged in work during regular hours. Do you have any other arrangement for his education?**

- Unfortunately KMC schools do not have evening classes, but the SSK's have such arrangements.

**47. Is there any scope to play in the schools?**

- Yes, there is enough scopes for children to play indoor and outdoor games as the Education Department of KMC has successfully implemented the initiatives such as attaching parks and playgrounds to its schools in order to encourage students to play cricket, football and other extra-curricular activities.

**48. Does the department take up any plan or programme to increase interest among the learners and to encourage them?**

- Besides providing extra curricular activities, KMC also provides its students with the opportunity to participate in activities involving a trip to science city, the circus, the zoo, Birla Industrial & Technological Museum and other such places. Academic awards and prize for sit and draw, recitation competition are also given to the learners for their encouragement.

**49. How many student study in each medium of instruction?**

- At present there are 8849 students under Bengali medium, 4569 students under Hindi medium, 5028 students under Urdu medium, 1129 students under English medium and 126 students under Odiya medium.

**50. Is there any office of the Education Department in Behala and Garden Reach area under Borough-XIV and-XV?**

- Yes, there is office of the Education Department in both area in the premises of Borough office XIV and XV. One may contact there with our officials for any information and grievance redressal in any working days from 11 am to 5 pm and from 11 am to 2.30 pm only on Saturdays.

**51. Is there any provision of residential Education for the learners?**

- Presently it is not available but the Education Department of KMC has taken initiatives to set up a residential school for the girl children in North Kolkata under Borough-I.

**52. Is there any school under the Education Department of KMC in Joka I and Joka II area under Borough-XVI?**

- Presently there is no such school under the Education Department of KMC. But the Department has taken initiatives and is cordial enough to open schools in this area as soon as possible.

**53. If I want to lodge any complain then whom should I contact?**

- Written complain may be submitted to, Education Department (HQ), 1, Hogg Street/Hogg Building (2$^{nd}$ floor), Kolkata-700087.Ph. No.033 2286 0053/033 2252 0372

**Important officials of Education Department, KMC.**

OFFICE PH. NO:-
033 2286 0053/033 2252 0372

| SL NO. | NAME | DESIGNATION |
|---|---|---|
| 1 | Parameswar Shaw | Chief Manager ( Education) |
| 2 | Rumana Khatun | Senior Education Officer |
| 3 | Bithika Chakraborty (Mondal) | Education officer |
| 4 | Ambar Roy | Administrative officer. |
| 5 | Debnath Naskar | Administrative officer |
| 6 | Santosh Kumar Mondal | Administrative officer |
| 7 | Swarup Kumar Dey | Administrative officer |
| 8 | Dhaneshwar Das | Dy.Education officer |
| 9 | Syed Anwar Nasir | Dy.Education officer. |
| 10 | Dilip Kumar Dhara | Dy.Education officer |
| 11 | Uttam Kumar Bhattacharjee | Dy.Education officer |
| 12 | Ainul Hoda | Dy.Education officer |
| 13 | Arupa Chatterjee | Inspector of schools |
| 14 | Ashis Kumar Mozumdar | Inspector of schools |
| 15 | Ashoke Kumar Biswas | Inspector of Schools |
| 16 | Krishna Basu | Inspector of Schools |
| 17 | Somnath Chowdhury | Inspector of Schools |
| 18 | Debanjan Maulik | Inspector of schools |
| 19 | Bhaw Nath Mishra | Inspector of schools |
| 20 | Ganga Ram Paswan | Inspector of schools |